

Robert Harris® Reinvention Promotion (“Promotion”)

Terms and Conditions

1. Information on how to enter and prizes form part of these terms & conditions. Any entry not complying with these terms and conditions is invalid. These terms and conditions of entry, including information on how to participate and prize details (“Terms”), apply to the Promotion and entry into the Promotion is deemed acceptance of these Terms. The Promotion includes a major random prize draw and 35 small random prize draws.
2. The Promoter is Suntory Coffee New Zealand Limited, trading as Robert Harris Coffee Roasters, 23 Allens Road, East Tamaki, Auckland 2013, New Zealand. The Promoter can be contacted via email on consumer@robertharris.co.nz or phone on 0800 423 267.
3. The Robert Harris Café Outlets participating in the Promotion (“Participating Outlets”) are listed at the bottom of this document.
4. Entry is open to natural persons who are residents of New Zealand and living in New Zealand, aged 18 and over excluding directors, management, employees, officers, contractors, and affiliates, of the Promoter and of Robert Harris Franchisees, and the immediate families of those persons (“Eligible Entrant”).
5. “Immediate families” includes a spouse, ex-spouse, de-facto spouse, parent, step-parent, child or step-child (whether natural or adopted), sibling or step-sibling (whether natural or adopted), grandparent, aunt, uncle, niece, nephew or cousin, whether or not they live in the same household as the director, manager, employee, officer, contractor, or affiliate, of the Promoter or the Robert Harris Franchisee.

Period of promotion

6. The promotion commences Monday 26 July 2021 at 5am & closes at 5pm on ~~Sunday 5 September 2021~~ (“Promotion Period”). **PLEASE NOTE: THIS PROMOTION HAS BEEN EXTENDED DUE TO THE CURRENT COVID ALERT LEVEL RESTRICTIONS. A NEW CLOSING DATE WILL BE ADVISED AS SOON AS POSSIBLE.**

Conditions of entry

7. To be eligible to enter the random prize draw, Eligible Entrants must, during the Promotion Period,:
 - a) purchase any item or items in a single transaction (“Qualifying Purchase”), at any Participating Outlets to receive a card with a unique code (“Unique Code”).
 - b) then, visit <https://robertharrisreinvention.co.nz> to complete the Promotion entry form, with the entrant’s correct and up to date name and contact details as required by the Promoter. Entrants must enter the Unique Code and submit the entry during the Promotion Period. Each Unique Code can only be used once.
(the “Eligible Entry”)
8. Prize winners must also produce proof of purchase, the card with the Unique Code on it and proof of identification if required by the Promoter.
9. Each Eligible Entrant will receive one (1) Unique Code per Qualifying Purchase. Eligible Entrants may enter more than once during the Promotion Period, provided a Qualifying

Purchase is made each time and there is no limit to the number of Eligible Entries an Eligible Entrant may have.

10. The Promoter or staff members of Participating Outlets may reasonably reject requests to split purchase items into multiple separate transactions or any other unreasonable attempts of gaining multiple entries.
11. Eligible Entries are deemed to be received at the time and on the date that they are received by the Promoter. Each entrant must create their own entry and only submit an entry in their own name.
12. The Promoter reserves the right to verify the validity of all entries and reserves the right to disqualify any individual entrant or group of entrants for non-compliance with these Terms or for tampering with the entry process.
13. Incomplete, illegible, indecipherable, or incorrect entries are not eligible to win.
14. All Eligible Entries received during the Promotion Period will be entered in the Robert Harris Café Prize Draw.

Prizes

15. There is one (1) major prize of NZ\$ 10,000.00 cash for the Promotion and one sub prize for each Robert Harris Café Participating Outlet of NZ\$100.00 in the form of a Prezzy Card (the total sub prizes being 35 Prezzy Cards of NZ\$100.00 each).

Sub prize draw

16. A sub prize random draw through the Promoter's system will be conducted at 11.00 AM NZST on ~~Friday 10 September 2021~~ by the Promoter of that Participating Outlet at the head office. **PLEASE NOTE: THE PRIZE DRAW DATE HAS BEEN EXTENDED DUE TO THE CURRENT COVID ALERT LEVEL RESTRICTIONS. A NEW PRIZE DRAW DATE WILL BE ADVISED AS SOON AS POSSIBLE.** A total of 35 sub prize random draws will be made, one by each representative of each Participating Outlet. The potential winner will be notified by phone and/or by email. If the provisional sub prize winner cannot be contacted within 7 days of the prize draw taking place, the prize will be forfeited.

Major prize draw

17. The major random prize draw through the Promoter's system will be conducted at 11.00 am NZST on ~~Friday 10 September 2021~~ by the Promoter at the head office. **PLEASE NOTE: THE PRIZE DRAW DATE HAS BEEN EXTENDED DUE TO THE CURRENT COVID ALERT LEVEL RESTRICTIONS. A NEW PRIZE DRAW DATE WILL BE ADVISED AS SOON AS POSSIBLE.** The potential winner will be notified by phone and/or by email. If the provisional major prize winner cannot be contacted within 7 days of the prize draw taking place, the prize will be forfeited.

Collection of prizes

18. The provisional sub prize winner will have 28 days from being notified in which to collect their prize from the Robert Harris café where they made their winning purchase. To be eligible for the prize, provisional prize winners must provide proof of identity (e.g. driver's licence or passport) and proof of purchase (at the Promoter's discretion) in accordance with the requirements set out below under "confirmation of identity".

19. Once successful contact is made with the provisional major prize winner, the major prize will be transferred to the major winner's bank account. A bank deposit slip signed by the bank will be required before the funds are transferred.

Confirmation of identity

20. In relation to the prizes, entrants must retain their original itemised receipt. EFTPOS receipts alone will NOT be accepted. The Promoter may, at any time during or after the Promotion, request an entrant to provide sufficient proof of purchase to validate any or all of the entrants' entries. Proof of purchase must show that the eligible purchase was made during the Promotion but prior to entry. Sharing receipts is strictly NOT permitted. If an entrant fails to provide unaltered proof of purchase that is to the Promoter's satisfaction and in the timeframe specified by the Promoter, the Promoter may (in its absolute discretion) invalidate any or all of the entrants' entries and that entrant will have no entitlement to receive any prize in this competition.
21. In relation to all prizes offered under the Promotion, provisional prize winners must if requested by the Promoter, produce appropriate photo identification or other documentation required by the Promoter to verify their identity, age, eligibility to enter the Promotion and claim the prize and compliance with these Terms, before the Promoter issues their prize. If the items required by the Promoter are not received or a provisional winning entry has not been verified to the satisfaction of the Promoter within the time period required by the Promoter, the provisional winner's entry will be invalid and, at the Promoter's absolute discretion, all of the provisional winner's remaining entries will be invalid. Prizes will only be awarded following all validation and verification requirements of the Promoter being met to its satisfaction.
22. If more than one person attempts to claim a prize, the Promoter has sole and absolute discretion to determine which of those persons is the winning Eligible Entrant.

General

23. Prezy cards are subject to terms and conditions of the Prezy brand and winners (or any other person) who use the Prezy cards agree to those terms and conditions of use.
24. The Promoter does not support and is against the use of the prizes for illegal purposes but acknowledges that the Promoter is unable to control winner's use once the payment has been made or Prezy card provided to the winner. The Promoter relies in good faith on the winner's intentions for the prizes.
25. If the Promoter is unable to provide the winner with the nominated prize, the Promoter reserves the right to supply an alternative prize of similar monetary value to the nominated prize, subject to any laws of New Zealand and shall be subject to the exclusive jurisdiction of New Zealand Courts.
26. The Promoter accepts no responsibility for any entries not received for any reason during the Promotion Period. No responsibility will be taken for lost, late or misdirected entries. The Promoter does not warrant that the entry mechanism will be available, or the Participating Outlets will be open, at all times, during the Promotion Period.
27. If, for any reason, the Promotion is not capable of being run as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud or any other causes beyond the reasonable control of the Promoter, which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Promotion, the

Promoter reserves the right in its absolute discretion to take any action that may be available to it, subject to any laws of New Zealand, including cancelling, terminating, modifying or suspending, the Promotion.

28. The Promoter is not be responsible for any tax implications that may arise from the Prize winnings. Independent financial advice should be sought. Where the operation of this Promotion results in, for GST purposes, supplies being made for non-monetary consideration, entrants agree to follow the Inland Revenue Department’s guidance.
29. The Promoter is not liable for any loss, claim, action, demand, liability, damage, cost, expense or personal injury whatsoever (including but not limited to any direct, indirect, special, or consequential loss) incurred, suffered, or sustained by any person or entity (without limitation) in connection with, or arising from, the Promotion or the acceptance or use of, or participation in, the prizes, except that which cannot be excluded by law (and in which case that liability is limited to the maximum extent permissible under law).
30. Each entry becomes the property of the Promoter. All personal information will be collected and stored by the Promoter in accordance with the Privacy Act 2020. All entrants have the right to access their personal information and request correction of any errors in it pursuant to the Privacy Act 2020.
31. The Promoter’s decision is final, and no correspondence will be entered into.
32. The Promoter reserves the right to vary these terms and conditions or to modify, suspend, terminate, or reschedule the Promotion.
33. By entering into the Promotion and by accepting a prize, the prize winners agree and expressly grant their authority and consent to the Promoter, for the Promoter to use his, her, or their name, image and/or photograph/s for publicity and promotion purposes, without compensation, and they agree that the Promoter will own copyright in any such images and photograph/s and in all material incorporating the images and/or photograph/s.
34. The winners (and any persons receiving the benefit of a prize) may be required to sign a release in a form determined in the absolute discretion of the Promoter (or, where relevant, a prize provider).
35. Prizes are not transferable, exchangeable, or redeemable for cash.
36. ‘Robert Harris’ is a registered trademark of the Promoter or its related entities.

***Participating Robert Harris Cafes (‘Participating Outlets’):**

1	Albany Whitcoulls	ROBERT HARRIS CAFÉ, Whitcoulls Store, Level 2, Westfield Shopping Mall, 219 Don McKinnon Drive, Albany, AUCKLAND 0632
2	Ashburton	ROBERT HARRIS CAFÉ, 361 West Street, Allenton, ASHBURTON 7700
3	Base - Te Awa Shopping Centre	ROBERT HARRIS CAFÉ, Shop K04, Te Awa Mall, The Base Shopping Centre, Te Rapa Road & Wairere Drive, HAMILTON 3200
4	BNZ Centre	ROBERT HARRIS CAFÉ, BNZ Centre, 120 Hereford Street, CHRISTCHURCH 8011

5	Botany Town Centre	ROBERT HARRIS CAFÉ, N9, Garden Lane, Botany Town Centre, 588 Chapel Road, East Tamaki, AUCKLAND 2016
6	Botany Library	ROBERT HARRIS CAFÉ, Upstairs Library, Town Centre Drive, Botany Town Centre, 588 Chapel Road, East Tamaki, AUCKLAND 2016
7	Cambridge	ROBERT HARRIS CAFÉ, 39 Victoria Street, CAMBRIDGE 3434
8	Chartwell	ROBERT HARRIS CAFÉ, Chartwell Shopping Centre, Corner Comries Rd & Hukanui Roads, Chartwell, HAMILTON 3210
9	Coastlands	ROBERT HARRIS CAFÉ, Shop 54, Coastlands Shopping Town, Paraparaumu, KAPITI COAST 5512
10	Greymouth	ROBERT HARRIS CAFÉ, 123 MacKay Street, GREYMOUTH 7805
11	Hornby Mall	ROBERT HARRIS CAFÉ, Shop 7, The Hub Hornby, 418 Main South Road, Hornby, CHRISTCHURCH 8042
12	Katikati	ROBERT HARRIS CAFÉ, 62 Main Road, State Highway 2, KATIKATI 3129
13	Lincoln	ROBERT HARRIS CAFÉ, Building B, Unit 9, 3 Vernon Drive, LINCOLN 7608
14	Matamata	ROBERT HARRIS CAFÉ, 47 - 49 Broadway, MATAMATA 3400
15	Mt Eden Countdown	ROBERT HARRIS CAFÉ, Inside Countdown Supermarket, Cnr Valley & Dominion Roads, Mt Eden, AUCKLAND 1024
16	Nelson	ROBERT HARRIS CAFÉ, 93 Montgomery Square, NELSON 7010
17	New Plymouth	ROBERT HARRIS CAFÉ, Shop 50, Centre City Shopping Centre, Gill Street, NEW PLYMOUTH 4310
18	Northlands ChCh (Café)	ROBERT HARRIS CAFÉ, Café 68, Northlands Mall, 55 Main North Road, Papanui, CHRISTCHURCH 8052
19	Northlands ChCh (Kiosk)	ROBERT HARRIS CAFÉ, Kiosk 9, Northlands Mall, 55 Main North Road, Papanui, CHRISTCHURCH 8052
20	Palmerston North	ROBERT HARRIS CAFÉ, 87 The Square, Church Street, PALMERTSTON NORTH 4410
21	Papamoa	ROBERT HARRIS CAFÉ, Palm Beach Plaza, 7 Gravatt Road, PAPAMOA 3118
22	The Palms ChCh	ROBERT HARRIS CAFÉ, Shop 70, The Palms Mall, Cnr Marshland & New Brighton Rds, Shirley, CHRISTCHURCH 8061
23	Pukekohe	ROBERT HARRIS CAFÉ, 7A King Street, PUKEKOHE 2120

24	Rolleston	ROBERT HARRIS CAFÉ, Shop 2, Rolleston Square, 74 - 76 Rolleston Drive, Rolleston, CHRISTCHURCH 7614
25	South City	ROBERT HARRIS CAFÉ, Shop 21, South City Shopping Centre, 555 Colombo Street, CHRISTCHURCH 8011
26	Taupo	ROBERT HARRIS CAFÉ, 11 Heuheu Street, TAUPO 3330
27	Taupiri	ROBERT HARRIS CAFÉ, 2189 Gordonton Road, TAUPIRI
28	Tauranga	ROBERT HARRIS CAFÉ, 128 Willow Street, TAURANGA 3110
29	Te Awamutu	ROBERT HARRIS CAFÉ, 39 Arawata Street, TE AWAMUTU 3800
30	Te Rapa	ROBERT HARRIS CAFÉ, 593 Te Rapa Road, HAMILTON 3200
31	Timaru	ROBERT HARRIS CAFÉ, 209-223 Hilton Highway, Washdyke, TIMARU 7910
32	Tokoroa	ROBERT HARRIS CAFÉ, 284 - 294 Main Road, TOKOROA 3420
33	Westgate	ROBERT HARRIS CAFÉ, Shop C10, Westland Power Centre, Cnr Hobsonville Rd & Fernhill Drive, Massey, AUCKLAND 0657
34	Whakatane	ROBERT HARRIS CAFÉ, 241 The Strand, WHAKATANE 3120
35	Freemans Bay	ROBERT HARRIS CAFÉ, 46 Sales Street, Freemans Bay, AUCKLAND 1010